



Recipient: Credit cards and prepaid cards
Sender: BRYAN MACNEILL
Subject: Transactions, statements of account
Sent on: April 7, 2014 04:24 PM

Attention Valerie

It is still not possible to reply to a message through your "Secure Message Box". The "Send" button does not work.

I am anxious to know why \$550.68 appears as "Total billed transactions" in my online statement. You have been advised that these are fraudulent charges and have eliminated half of them. Why does this \$550.68 remain?

Please advise