



**Recipient:** Credit cards and prepaid cards  
**Sender:** BRYAN MACNEILL  
**Subject:** Transactions, statements of account  
**Sent on:** April 11, 2014 02:06 AM

Att. Tommy - Tommy  
Your Internet Centre Representative  
Desjardins Card Services

I managed to make that phone call (long story) and received satisfaction.

Sorry for all the frustration.

Losing one's access to finances when on a remote non-touristic island is stressful. A few days ago I was down to my last \$6.23 and had no way of getting home. But my other Visa card arrived by courier and I was able to withdraw cash and buy an airline ticket. So all is well now.

Just for the record and FYI here's info on one of the defrauders of my account:-

Information about Boulogne Bill, Fr

...was first submitted to Scambook on Oct 21, 2011. Since then the page has accumulated 62 consumer complaints. On average users reported \$207.79 of damages.

<http://www.scambook.com/company/view/14395/Boulogne-Bill-Fr>

FRG\*TEAMFANSHOP

...thousands of cards have been compromised

<http://forums.whirlpool.net.au/archive/2232332>

<http://www.whatsthatcharge.com/FRG-TEAMFANSHOP>

Apparently it could happen again, so I will be checking closely.

Thank you