



Recipient: BRYAN MACNEILL
Sender: Credit cards and prepaid cards
Subject: Re: Transactions, statements of account
Sent on: April 1, 2014 02:42 PM

Dear Mr. Macneill,

We would like to inform you that you can contact us collect 24/7 at 1-514-397-4610.

From Malaysia, you can dial 1-800-80-00-17 and give the operator the aforementioned phone number, as explained on the www.infocanadadirect.com website. Calling an operator from a public phone may require coins or phone card.

We thank you for the confidence you have shown in Desjardins for your Visa Desjardins card. Please note that we remain available for additional information by email or by telephone toll-free at 1-800-363-3380.

If you wish to give us your feedback in regards to the quality of the service we provided you with by email, please copy and paste the following link in your browser: https://www.surveymonkey.com/s/wscu_Desjardins_survey

Best regards,

Margaux
Your Internet Centre Representative
Desjardins Card Services for Westminster Savings Credit Union

This message is directed solely to the addressee indicated in the heading. It contains confidential information which may not be disclosed without consent. If you are not the intended recipient of this message, please notify the sender by email and destroy this message as well as all existing copies.

Original message

Recipient: Credit cards and prepaid cards
Sender: BRYAN MACNEILL
Subject: Transactions, statements of account
Sent on: May 20, 2044

Bonjour

Re: Visa Desjardin card # 4530 9125 3325 2018

Further to email from Margaux at:

centre.internet.particuliers@scd.desjardins.com

Re: Fraudulent charges on Visa Desjardin account

I do not know any of the merchants listed and have never dealt with any of them or given them my card number.

I Googled FRG*TEAMFANSHOP and it seems to be some kind of fraud perpetrated on many card holders. See:

<http://forums.whirlpool.net.au/archive/2232332>

"...apparently thousands of cards have been compromised...."

I would phone, but I am in Malaysia and I doubt that 1-800 numbers are toll-free from here.

Thank you

Bryan
