



**Recipient:** Credit cards and prepaid cards  
**Sender:** BRYAN MACNEILL  
**Subject:** Transactions, statements of account  
**Sent on:** April 5, 2014 12:06 AM

Attention Philip of "Your Internet Centre Representative "

Bonjour Philip

It is still not possible to reply to a message through your "Secure Message box". The "Send" button doesn't work

For various reasons it is very difficult for me in this location to make the type of overseas call that you require. However, I do not need to re-activate my Visa Desjardin card until I am back in Vancouver - and given the fraudulent activity that has taken place, it may not be wise to do so anyway. Also, my RBC client card, WSCU client card, and RBC Visa card should arrive here in the next few days.

I am anxious to know why \$550.68 appears as "Total billed transactions" in my online statement, while the other fraudulent charges from the same company have disappeared.

Please advise

Merci  
Bryan